

# Privacy Policy

Emerge Bathrooms Pty Ltd

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Phone: 0420 806 414

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Website: [www.emergebathrooms.com.au](http://www.emergebathrooms.com.au)

## **Introduction**

Emerge Bathrooms Pty Ltd values your privacy. This Privacy Policy explains how we collect, use, store, and protect personal information and your rights in relation to that information. By engaging our services or using our website, you consent to the practices outlined in this policy.

## **Personal Information We Collect**

- Name, address, and contact details
- Email address and phone number
- Property details and renovation preferences
- Payment details for invoicing and deposits
- Information provided during consultations or communications

## **How We Use Information**

- Provide renovation services
- Prepare quotes, contracts, and invoices
- Communicate with clients
- Meet legal obligations
- Improve business operations

## **Disclosure**

Information may be shared with subcontractors, suppliers, professional advisors, and authorities where required by law. We do not sell personal information.

## **Storage and Security**

Information is stored securely using reasonable safeguards to prevent unauthorised access, loss, or misuse.

## **Access and Correction**

You may request access to or correction of your personal information by contacting [contact@emergebathrooms.com.au](mailto:contact@emergebathrooms.com.au).

## **Cookies**

Our website may use cookies to improve user experience. Cookies can be disabled in browser settings.

## **Retention**

Information is retained only as long as required for business or legal purposes, then securely destroyed.

## **Complaints**

Privacy concerns can be raised at [contact@emergebathrooms.com.au](mailto:contact@emergebathrooms.com.au) or 0420 806 414. You may also contact the Office of the Australian Information Commissioner.

## **Updates**

This policy may be updated from time to time. The latest version will be available on our website.